No. 5 R Telepho		<b>E PHILIPPINE INC.</b> a Mesa, Calamba City, Laguna o 69	INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim  Control No.: IRF-23-05-0045 Date Issued: 24-May-23						
Customer	EPPI		Attentio	on To	NOEMI CEPEI				
Item Code	515647100			ment	KPLIMA- PRODUCTION				
Item Description		LINUS CIS		Detection	23-May-22				
ob Order Number 36886			Section Detected		LAMINATION QA				
	ILLUSTRATION O	F THE PROBLEM	Major			Minor			
			Lo	ot Quantity (pcs.)	Reject Qua	ntity (pcs.)	Reject Percentage		
			200 140 70.00%  Nature of Defect:						
EPSON	EDS EPSON UMS		GLUE STAIN  ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF GLUE STAIN						
	Tin	Additional Section 1	Actual:						
CO ACCULATES		St. Margerman St. Margerman	GLUE STAIN ENCOUNTERED ON THE ITEM (PLEASE SEE ATTACHED PICTURE)						
NO. OF OCC	NO. OF OCCURRENCE DISPOSITION			AREA OF OCCURRENCE / ORIGIN CONTENT					
First		Hold	Slotter Gluing Material						
Recurrence	Recurrence Special Acceptance			EQOS Vertical Dimension					
No.: For Rework				Diecut	Other	LAMINATION	Appearance		
Date: Reject / Disposal				Detaching			Process / Method		
Issue	Checked by	Approved by Received by (Receiving Section)							
C. Arevalo  QA-IE Staff  QA Supervisor			QA Asst. Manager			-	N. Cepeda Head/ Supervisor		
		I. INVESTIGA	ATION / A	NALYSIS					
DIRECT CAU	SE: (Analyze the reas	on of occurrence, why it happened?)		INDIRECT CAUS	SE: (Analyze the re	eason of occurr	rence, why it leaked?)		
Why 1:  Why 2:  Why 4:  Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5:						
Why 1:				Why 1: Why 2: Why 3: Why 4:					
SbujjooL / ubjss Why 3: Why 3: Why 4:			Why 4:						
Why 5:  Why 1:  Why 2:			Why 5:  Why 1:  Why 2:						
Process / Material Why 3: Why 4:			Why 3	Why 3: Why 4:					
Why 5:			Why 5	Why 5:					

## No Tel

## KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

## INVESTIGATION REPORT FORM (IRF)

			學學學	FINAL CON	CLUSION					
	00	CURRENCE ROOTCAUSE					OUTFLOW ROOTCAUSE			
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)						CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)				
	tion to be done to contain tempora	ry conect the pro	obiem round)	Actions to be done to eliminate recurrence Who / Who						
Sorting Result	Local	tion Total Stock	NG	Total Good		Actions to be d	one to entimate recurrence	VVIIO7 VVII		
M	Local	Total Stock	140	Total Good						
VIP					System					
G										
Orientation										
ate		Time			Design /					
Title	Time									
Attendees			-							
. Reworking										
Rework Quantity										
otal Good					Process					
Rework Percentag	e (Good)									
	CONTRACTOR CONTRACTOR	FRIFICATION (To be filled	out by QA in	-charge)	Date Conduc	ted:	PIC:			
II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)  Identified Rootcause					Recommendation					
		W CORD	EQTIVE ACT	ION VERIEICAT	ION (To be fil	led early 04 le				
	3 30 30	SACTOR SECTION SERVICES	CHICAGO, CO.	ION VERIFICAT		led out by QA II	Remarks			
		Checked by	Date	Implei	nented?		Remarks			
1st Verification o	f Action			[ ]Yes						
2nd Verification of Action			[ ]Yes	[ ] No						
							1			
3rd Verification of	f Action			[ ]Yes	[ ] No					
Effectiveness of	Action			[ ]Yes	[ ]No					
							osed. If the same problem od d department to provide new			
				IV. CL	OSURE					
Status:	Remarks:			Appro	oved by:	ved by: Process Owner Acknowledgment: (Receivin				
Closed	Initial requ	irement of EPDI= 168 nos								
Still Open				Supervisor	QA Asst. Manager		Line Leader	Department Head		
Re-Issue IRF	Next Plan: Possible December 2023			Date:			Date:	Date:		